

IPW3624  
PATENT  
17207-00009

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: Nabe et al.

Serial No.: 09/828,414

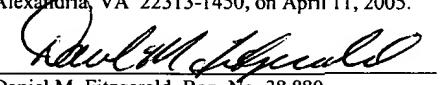
Filing Date: April 6, 2001

For: METHODS AND SYSTEMS FOR  
CUSTOMER RELATIONSHIP  
MANAGEMENT

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: Group Art Unit: 3624  
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: Examiner: Millin, Vincent A.  
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CERTIFICATE OF MAILING

I certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on April 11, 2005.

  
Daniel M. Fitzgerald, Reg. No. 38,880

**STATUS REQUEST**

Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

SIR:

The above-identified patent application was filed on April 6, 2001. We respectfully request a status inquiry on the above-identified patent application. A copy of this request is enclosed for the purpose of reporting the results of the status inquiry.

Respectfully submitted,

  
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